

SB, Rollers and drive wheel, K970 RING, K7000 RING, 2023-06

SYMPTOM/DESCRIPTION

Field reports have shown that support rollers, guide rollers and drive wheels have worn out prematurely due to an error in the production process.

The parts have now been corrected and all new products produced have good quality parts. Spare parts with new part numbers as specified below are all of good quality.

AFFECTED UNITS

- K7000 RING - Produced between Serial numbers 202244XXXXX and 202314XXXXX
- K970 RING - Produced between Serial numbers 202244XXXXX and 202314XXXXX
- K3600 MkII RING - Produced between Serial numbers 202244XXXXX and 202314XXXXX

PARTS INFORMATION

Article Name	Old Part No.	New Part No.
GUIDE ROLLER KIT	506352005	506352007
BEARING CAGE	506493401	506493404
SUPPORT ROLLER KIT	506352103	506352104
LEVER ASSY	506351808	506351809
DRIVE WHEEL	506178304	506178305
GEAR WHEEL ASSY	506352304	506352305
GEAR WHEEL ASSY (K3600 RING)	506320804/506320805	506320806

WARRANTY INFORMATION

Normal warranty applies.

Old parts	New Parts
 <p>Figure 1: Old guide roller.</p>	 <p>Figure 2: New Guide roller with art. no.</p>
 <p>Figure 3: Old drive wheel.</p>	 <p>Figure 4: New drive wheel with new art no.</p>
 <p>Figure 5: Old Support Roller.</p>	 <p>Figure 6: New Support Roller with Art no.</p>

Revision History

Rev.	Date	Order id.	Description
A	2023-06	00029882	Created
B	2023-08	00031675	Old part no. is changed for GEAR WHEEL ASSY (K3600 RING) in PARTS INFORMATION