

## SB, SW UPDATE PG RC, 2024-11

### SYMPTOM/DESCRIPTION

Software (SW) update of the remote control on new PG RC models, to improve performance.

### AFFECTED UNITS

- PG 6DR
- PG 6XR
- PG 8DR
- PG 8XR

### CORRECTIVE ACTION

There is a new SW update to solve a potential bug in the system. A small initial batch of remote controls have had a bug in the display, resulting in the display freezing on first grind start. Manual grinding is not affected.

The SW update can only be performed through Husqvarna Service Hub (HSH) at a Husqvarna servicecenter. Grinders that have a working remote control when grinding can still be used, and updated at next service occasion. The SW update only applies to the remote control and can be performed separately from any machine connected to the remote. The update does not affect the pairing between the units.

### PROCEDURE

1. Start HSH.
2. Connect the remote control to the computer via the mini USB contact on the remote control.
3. **Do not turn on the remote control (this may cause interference in the update)!**
4. HSH will detect that there is a new SW available and ask if a SW update should be performed.
5. Click the “update SW” button and complete the update.
6. Start the remote control and verify that the correct SW has been downloaded (Rev. C).

### WARRANTY INFORMATION

The normal warranty policy applies.

### Revision History

Rev.	Date	Order id.	Description
A	2024-11	00104419	Created