SB, New Fleet SW, DM200, DM400, DM430, 2021-04

SYMPTOM/DESCRIPTION

Manufactured drill motors in the specified serial range are equipped with a software with limited support for Fleet. The new software will be able to support features like:

- Daily usage
- Runtime
- Firmware updates via the air (FOTA via mobile phone and Fleet app)

AFFECTED UNITS

Model	PNC	Serial Range	
		Start	End
DM200	9704457-01 9704457-02 9704457-03 9704457-04 9704457-05 9704457-08	202002500002	202206600026
DM400	9679103-01 9679103-02 9679103-03 9679103-04 9679103-05 9679103-08		
DM430	9704456-01 9704456-02 9704456-04 9704456-05 9704456-06		

PROCEDURE

To update the product, a Fleet account and the Fleet app is needed. The product needs to be connected live to the Fleet app in order to update the software.

For products that are not already added to Fleet, perform steps 1 to 3 below.

For products that already are added to Fleet, go directly to step 3.

1. Add a product to Fleet by scanning the QR code on the machine or catch the product Bluetooth signal in Fleet app (first option is preferred).
2. Follow the instructions in Fleet to complete the synchronization and the product will be activated in Fleet.
3. While connected to the product:
   a. Select the specific machine you want to update.
   b. A message in Fleet app indicates that new software is available.
   c. Accept the software and start the download. Do not loose contact with Wi-Fi or 4G or switch between them.
   d. The download will take 6 to 8 minutes and should not be interrupted under any circumstances.

Revision History

Rev.	Date	Order id.	Description
A	2021-04	00010282	Created