

## SB, Damaged Cables, DM400/DM430, 2021-12

### SYMPTOM/DESCRIPTION

Field reports has shown that incoming cables on the DM400/DM430 can get damaged on the cable gland in the electronic box. To prevent this, a WASHER (504027701) has been inserted to protect the cable.

Typical symptoms are that the machine does not start or shuts down by itself.

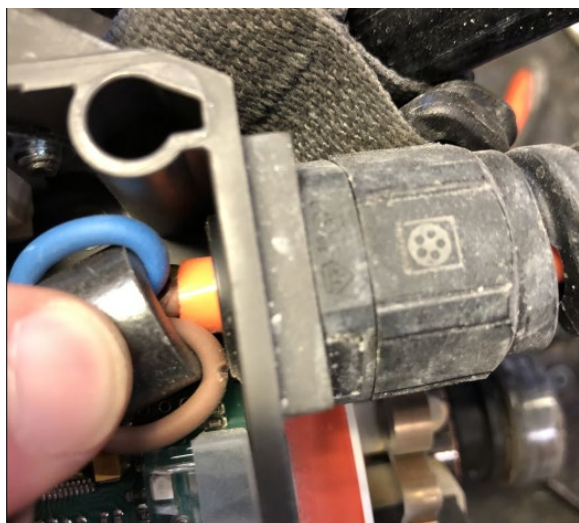


Figure 1: Damaged cable

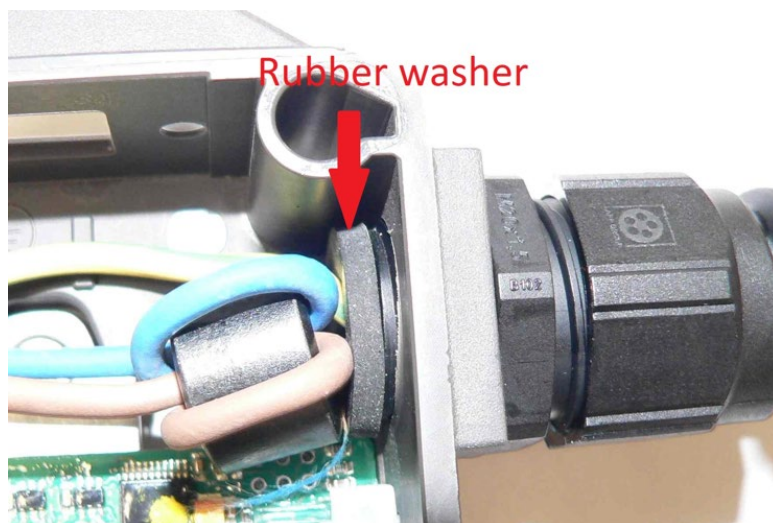


Figure 2: Cable protected by washer

### AFFECTED UNITS

DM400 – Implemented November 2021

DM430 – Implemented November 2021

### CORRECTIVE ACTION

If a machine is showing symptoms; check cables.

- If cables are damaged → change cables and insert protective washer.
- If cables are undamaged → insert protective washer only.

### PARTS INFORMATION

Part Name	Part Number
WASHER	504027701

### WARRANTY INFORMATION

The normal warranty policy applies.

### Revision History

Rev.	Date	Order id.	Description
A	2012-12	00015885	Created