

## SB, CST Update Procedure, PP70, 2021-11

### SYMPTOM/DESCRIPTION

We have discovered some issues when connecting CST to PP70. This Service Bulletin will describe a workaround until we get the software fixed.

### AFFECTED UNITS

PP70 - All

### CORRECTIVE ACTION

Connecting CST to PP70:

- Connect a PP70 with 1 or 3 phases.
- Push the on-button to start the PP70 (only for PP with revision G or older firmware).
- Push the off-button to stop the PP70 (only for PP with revision G or older firmware).
- Open CST.
- Update CST to latest revision.
- Plug in a Mini USB B cable into PP70.
- CST should detect PP70.

Updating CST to latest firmware:

- Connect CST to PP70 as described in above work around.
- Go to tab "Firmware update" and press "Update" to update the firmware on PP70.
- When sequence starts you can follow the download on the computer screen. When it's around 38%, the LED's shall start flashing rapidly one after another. When the middle green LED blinks slowly, the firmware is programmed.
- **NB! When the progress bar has reached 100%, do not disconnect USB cable from PP70. Observe the User interface (UI) on the PP70, and the lights will start flashing rapidly in a sequence going from left to right.**
- **When the UI is back in Stand-by mode, slow flashing, the update of PP70 is complete.**
- Confirm new Firmware version in CST.

### WARRANTY INFORMATION

The normal warranty policy applies.

#### Revision History

Rev.	Date	Order id.	Description
A	2021-11	00015137	Created