

## SB, Grid Plug Issue, W70P, 2021-08

### SYMPTOM/DESCRIPTION

Incorrectly mounted plug, wires have been found to be not completely inserted and the cable is incorrectly placed in the strain relief.

### AFFECTED MARKETS

North America.

### AFFECTED UNITS

All products manufactured from 2017 might be affected.

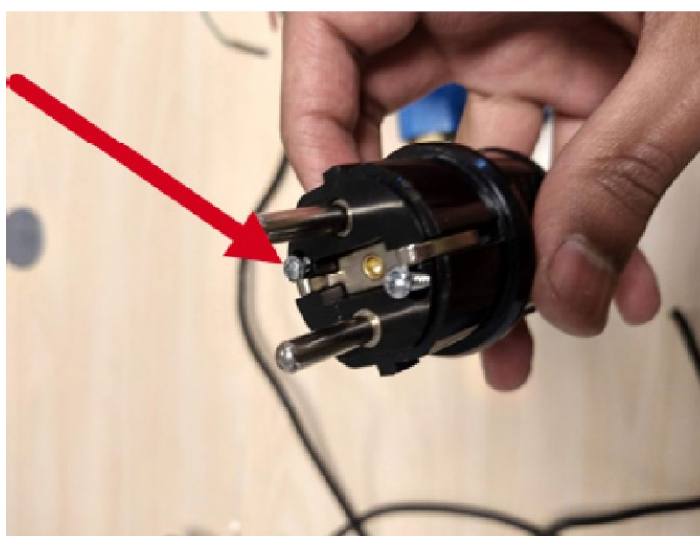
Product	Type	Market	Pump
967664701	W70P	NAm	590469701
967758401	W70P	NAm	590469701

### CORRECTIVE ACTION

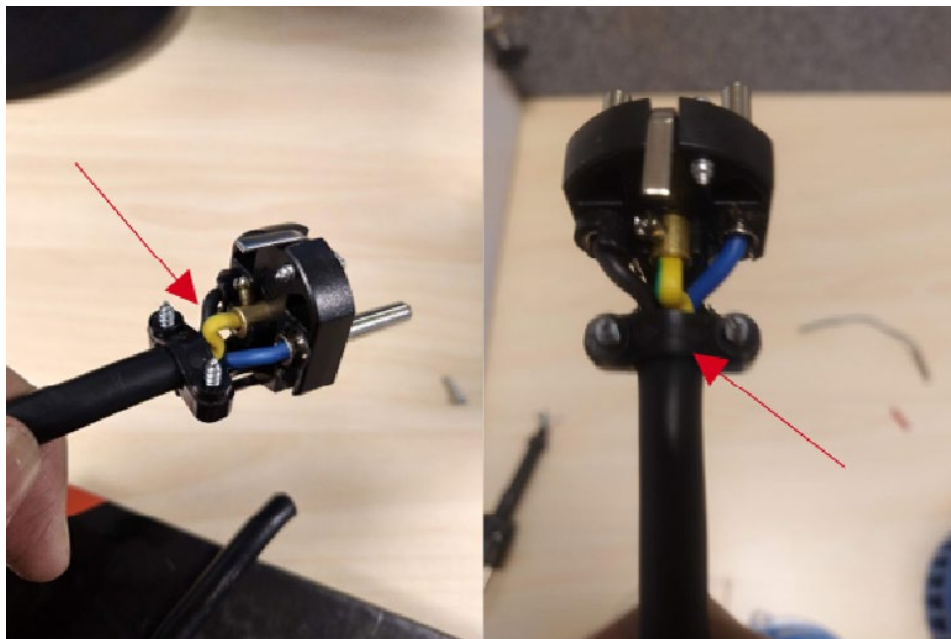
Disassemble wires from plug and reassemble according to procedure.

### PROCEDURE

1. Open the power plug and remove it from the cable.



2. Prepare the cable wires so that the ground wire is longer than phase and neutral.
3. Make sure the strain relief is correctly installed and mounted over the rubber on the cable.



4. Connect each individual wire to the plug. Make sure that there is no tension or abnormal bending of the wires.
5. Close the power plug.

## WARRANTY INFORMATION

The normal warranty policy applies.

### Revision History

Rev.	Date	Order id.	Description
A	2021-08	00012811	Created