

## SB, Wrong belt pulley installed, K 970 RING 17", 2024-11

### SYMPTOM/DESCRIPTION

It has come to our attention that the wrong forward belt pulley was installed in a number of K970 RING 17" products. Due to unfortunate events, the belt pulley for K970 RING 14" was used instead of the correct one.

A typical symptom is that the belt seems to be too long and cannot be tightened with the belt tensioner.

**The correct belt pulley for K970 RING 17" is black and has a diameter of 42,5 mm on the PJ-profile as shown in figure 1. The pulley for 14" is of aluminium colour, smaller and measures 38,5mm, figure 2.**

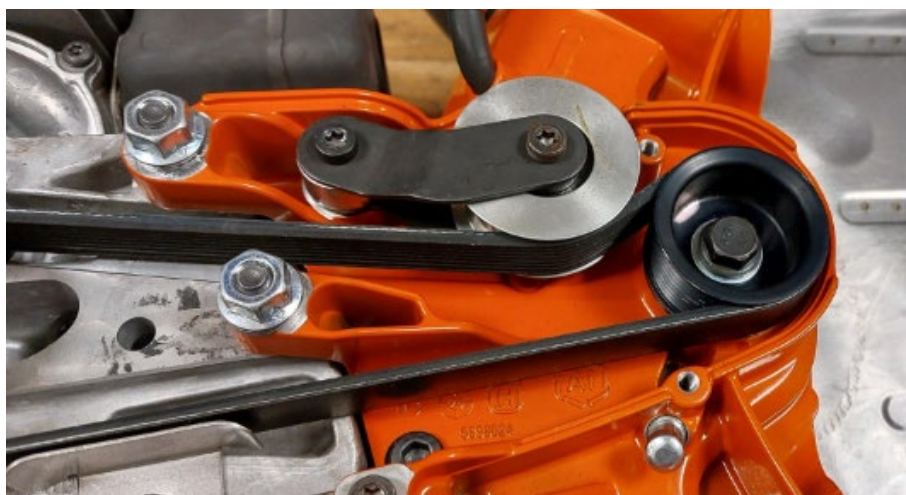


Fig. 1: Correct belt pulley for K970 RING 17", black with a diameter of 42,5 mm.

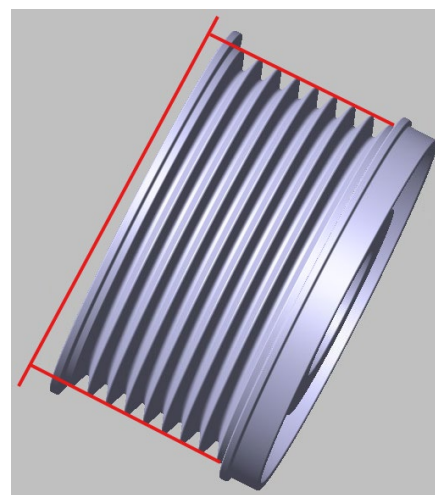


Fig. 2: Incorrect belt pulley, 38,5mm.

### AFFECTED UNITS

From what we can see now, the affected K 970 RING 17" serial numbers are:

- 20232403786
- 20232403813
- 20232403815
- 20232403817
- 20232403821

### CORRECTIVE ACTION

Check the local stock of K970 RING 17" and make sure that the correct belt pulley is installed. Replace if necessary. If a customer reports issues with belt tensioning on a K970 RING 17", check that the correct pulley is installed.

**PARTS INFORMATION**

Correct part no: 584271202.

**WARRANTY INFORMATION**

The normal warranty policy applies.

**Revision History**

<b>Rev.</b>	<b>Date</b>	<b>Order id.</b>	<b>Description</b>
<b>A</b>	2024-11	00108860	Created