

SB, Firmware update rev. 4.0, PP 4-series, 2019-09

SYMPTOM/DESCRIPTION

A new firmware is available for PP 4-series in CST. The new firmware significantly improves the functionality of radio connection, enable to abort feeding at 100% load and increased start-up torque. The software also adds opportunity to run wall saw model WS 442.

New features

Issue description	Action	Customer benefit
Lost radio connection to RCU.	Updated function	Radio connection is more stable.
Feeding not responding to command.	Updated function	Now it's able to reverse the saw head feeding direction for a short time if the blade is losing RPM.
Not able to start big blades due to high friction.	Updated function	Higher start up torque for easier start of bigger blades and wire rotation.
No support to run WS 442	Updated function	Opportunity to run WS 442 on PP 4-series

WS 442 is supported for both PP490 and PP440, 200 and 400 V.

AFFECTED UNITS

Model	S/N
PP 4-series	All units before 2019 43...

CORRECTIVE ACTION

Update firmware on sold power packs, for example at customer visit, during scheduled service or repair or upon customer complaint having issues related to fixed and improvements.

This update will solve some major issues with the connection. So for this update, please contact the customer so they can come in to the service center or visit the customer.

PROCEDURE

Please refer to Common Service Tool Manual or Multiprogrammer Workshop Manual.

PARTS INFORMATION

Download and install the latest available version of CST to your local PC from Husqvarna Connect (IT Service Portal) or HCP Support site.

WARRANTY INFORMATION

The normal warranty policy applies.

Revision History

<i>Rev.</i>	<i>Date</i>	<i>Order id.</i>	<i>Description</i>
A	2019-09	SB-4660	Created