

SB, Hose adapter broken, WT15i, 2023-07

SYMPTOM/DESCRIPTION

There is a batch of WT15i with broken hose adapters which will not work properly until the hose is re-attached.

AFFECTED UNITS

Units of 599582302 produced 2023 W09-W12:

- 59958230221H1U**202309**XXXXXX
- 59958230221H1U**202310**XXXXXX
- 59958230221H1U**202311**XXXXXX
- 59958230221H1U**202312**XXXXXX

WT15i kits (599582409 and 599582411) containing a WT15i with above mentioned series number are also affected.

CORRECTIVE ACTION

Check local inventory and recently sold units for WT15i with the affected article numbers. If found, replace or rework the pump.

PROCEDURE

Check if adapter is broken on affected WT15i by visual inspection, then gently press against the side of the adapter (figure 1) to determine whether it is secure or loose.

If a loose adapter is found, then replace the pump with spare part:

Pump (577065202) and clamp a new hose clamp (591123101) to secure it.

Alternatively, if replacement spare parts are not available, one of two workarounds below (A or B) can be carried out:



Fig. 1: Press against the side of the adapter.

Workaround option A:

1. Remove the broken adapter. Either by first softening the adapter with a heat gun and prying it off with plyers or use a knife to split the adapter and rip off the rest.
2. Clean the surface where the hose should sit.
3. Apply glue (Loctite 406) to the pump all around where the hose should sit.
4. Mount the hose on the pump and let it rest for five minutes.
5. Do not use any hose clamp.

Workaround option B:

1. Replace the pump with spare part: Pump (577065201).
2. Clean the surface where the hose should sit.
3. Apply glue (Loctite 406) to the pump all around where the hose should sit.
4. Mount the hose on the pump and let it rest for five minutes.
5. Do not use any hose clamp.

WARRANTY INFORMATION

The normal warranty policy applies.



Fig. 2: Workaround carried out.

Revision History

Rev.	Date	Order id.	Description
A	2023-07	00030616	Created