

SB, Visor issue, PE 10H SmartGuard, 2023-10

SYMPTOM/DESCRIPTION

Visor on PE 10H SmartGuard helmet is not staying in the upright position (figure 1).

AFFECTED UNITS

Units of below products, delivered from Nordic Distribution Center before 2023-09-01:

- 536504601
- 536504701

CORRECTIVE ACTION

Check local inventory and recently sold units of PE 10H SmartGuard with the affected article numbers. If a faulty unit is found, replace the visor adapters (right and left).

PROCEDURE

Check if the adapter is working or not by putting the visor in the upright position. If the visor is not staying in the upright position, replace the visor adapters with spare part:

- Adapter kit PE10H: 547161301

Please note:

Article number 547161301 is a kit containing both the right and left adapter (figure 2).

The visor frame and the visor lens do not need to be replaced.

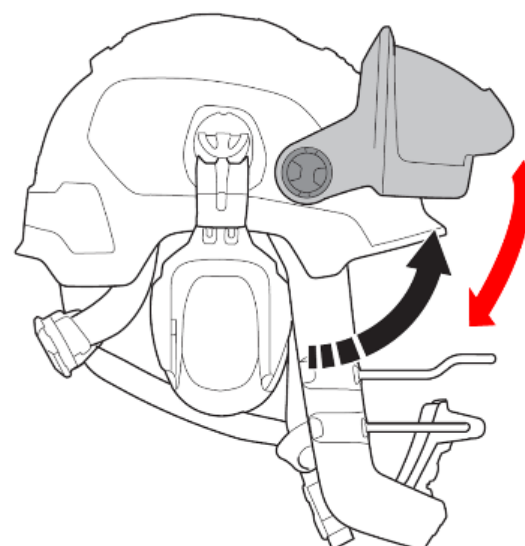


Fig. 1: Visor is not staying in upright position.

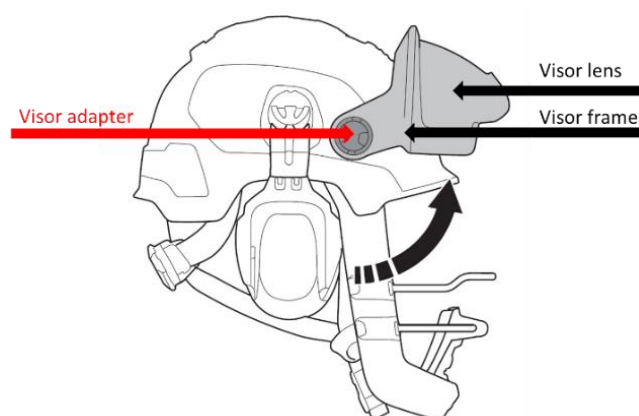


Fig. 2: Replace the two visor adapters on a faulty unit.

PARTS INFORMATION

Description	Old part no.	New part no.
Adapter Kit PE10H*	-	547161301

* Kit is including adapter for both left and right side.

WARRANTY INFORMATION

The normal warranty policy applies.

Revision History

Rev.	Date	Order id.	Description
A	2023-10	00033658	Created